

# JAMES HILL

## RESTAURANT MANAGER RESUME

Dayjob Ltd, 120 Vyse Street, Birmingham B18 6NF

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### Summary

A talented individual who has had a life long interest in quality food, the hospitality industry and the latest culinary trends. An experienced host who works hard to cultivate a high profile with guests, and possesses a strong understanding of financial margins and controls. James considers himself to be the beating heart of a restaurant's success, and as a hand's on manager is personally involved in rallying staff, serving customers, and generally keeping everything running smoothly. Currently looking for suitable managerial position with an exciting and reputable restaurant.

### Skills

#### Management

People management  
Events management  
Staff development  
Staff scheduling  
Setting targets  
Corporate management  
Setting budgets  
Staff recruitment

#### Catering

Hospitality management  
Food hygiene  
Customer service  
COSHH  
Planning menus  
Knowledge of wines  
5 Star hotel experience  
Marketing & advertising

#### Personal

Well presented  
Communication skills  
Organising  
Passionate about food  
Problem solving  
First Aid Certificate  
Enthusiasm  
Ambitious

### Career

RESTAURANT MANAGER

May 2007 - Present

City Centre Hotel

Responsible for operational efficiency and creating a relaxed environment where service delivery and product quality is second to none. Leading from the front & in charge of maintaining high levels of hygiene and enforcing strict compliance with all health and safety legislation.

- Being highly visible and the face of this business.
- Ensuring the correct use of cleaning materials and equipment.
- Supervising the shifts of kitchen, waiting and cleaning staff.
- Meeting and greeting customers and organising table reservations.
- Advising customers on menu and wine choice.
- Recruiting, training, managing and developing a team.

ASSISTANT RESTAURANT MANAGER

Feb 2006 – May 2007

Fast Food Restaurant

### Academic

Nuneaton University                      2003 – 2006  
Hospitality & Management BA (Hons)

Nuneaton College                      2001 – 2003  
A levels:    Math (A)    English (C)    Physics (B)    Geography (D)

### References

Available on request.